

May 2021

DATA QUADRANT REPORT

# Next Generation Firewall - Midmarket

163

Reviews

5

Vendors Evaluated

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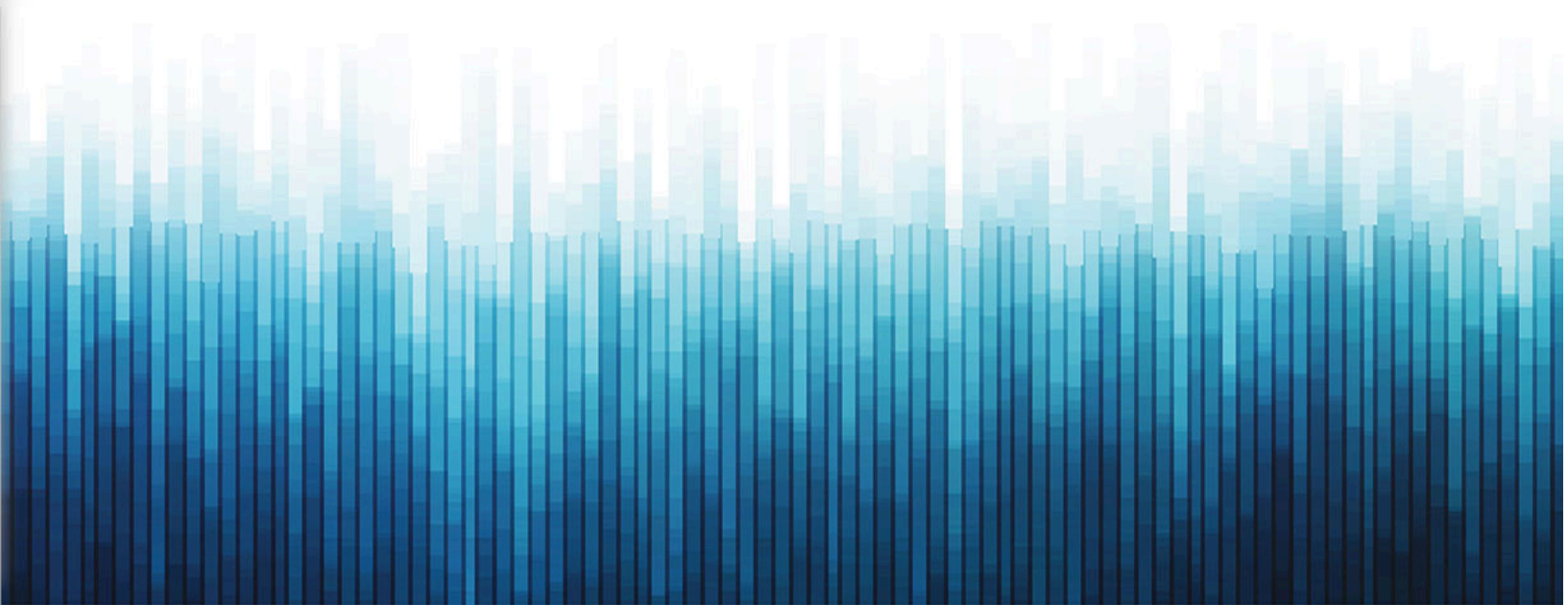
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## How to Use the Report

Info-Tech’s Data Quadrant Reports provide a comprehensive evaluation of popular products in the Next Generation Firewall - Midmarket market. This buyer’s guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech’s Product Scorecard.



# Software Directory

## NEXT GENERATION FIREWALL - MIDMARKET SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.

## Next Generation Firewall - Midmarket Software

 **Barracuda CloudGen Firewall**

 **Cato Next Generation Firewall**

 **Cisco Meraki Firewall**

 **SonicWall Firewalls**

 **Untangle NG Firewall**



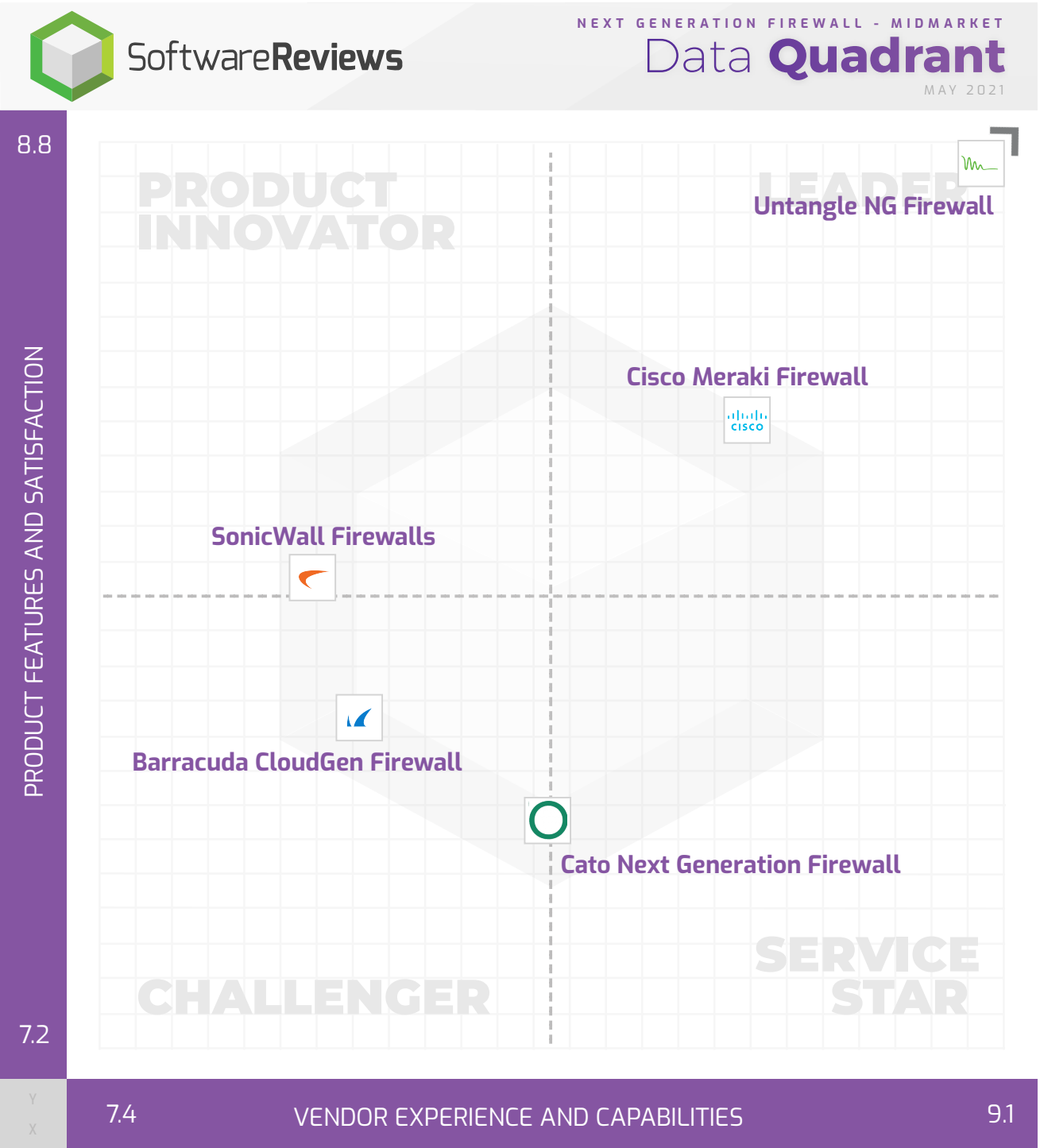
SOFTWARE REVIEWS

# Data Quadrant



INFO~TECH  
RESEARCH GROUP  
SoftwareReviews

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leading the pack and which are trailing.



> = Outlier

## NEXT GENERATION FIREWALL - MIDMARKET

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

### The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

#### Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

#### Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

**Note:** The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

# Category Overview

This page provides a high level summary of product performance within the Next Generation Firewall - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you’re considering stack up.

| RANK                                                                             | VENDOR                                                                                                          | COMPOSITE SCORE | NET EMOTIONAL FOOTPRINT                                                                   | NET EMOTIONAL FOOTPRINT DISTRIBUTION                                                                             | VENDOR CAPABILITIES | PRODUCT FEATURES | LIKELINESS TO RECOMMEND | NUMBER OF REVIEWS |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|-----------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------------|------------------|-------------------------|-------------------|
|  |  Untangle NG Firewall          | 9.1/10          | +96    | <br>1% NEGATIVE96% POSITIVE   | 86%                 | 87%              | 96%                     | 33                |
|  |  Cisco Meraki Firewall         | 8.5/10          | +91    | <br>2% NEGATIVE92% POSITIVE   | 81%                 | 83%              | 84%                     | 17                |
| 3                                                                                |  SonicWall Firewalls           | 7.8/10          | +76    | <br>6% NEGATIVE82% POSITIVE   | 78%                 | 79%              | 81%                     | 53                |
| 4                                                                                |  Cato Next Generation Firewall | 7.8/10          | +88    | <br>2% NEGATIVE91% POSITIVE   | 75%                 | 77%              | 72%                     | 14                |
| 5                                                                                |  Barracuda CloudGen Firewall | 7.7/10          | +79  | <br>4% NEGATIVE84% POSITIVE | 76%                 | 76%              | 77%                     | 46                |
| AVERAGE SCORES                                                                   |                                                                                                                 | 8.2/10          | +86  | <br>3% NEGATIVE89% POSITIVE | 79%                 | 80%              | 82%                     | 33                |

# Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

| VENDOR                        | OVERALL CAPABILITY SATISFACTION | BUSINESS VALUE CREATED | BREADTH OF FEATURES | QUALITY OF FEATURES | PRODUCT STRATEGY AND RATE OF IMPROVEMENT | USABILITY AND INTUITIVENESS | VENDOR SUPPORT | EASE OF DATA INTEGRATION | EASE OF IT ADMINISTRATION | EASE OF CUSTOMIZATION | AVAILABILITY AND QUALITY OF TRAINING | EASE OF IMPLEMENTATION |
|-------------------------------|---------------------------------|------------------------|---------------------|---------------------|------------------------------------------|-----------------------------|----------------|--------------------------|---------------------------|-----------------------|--------------------------------------|------------------------|
| Untangle NG Firewall          | 86%                             | 85%                    | 86%                 | 88%                 | 84%                                      | 87%                         | 88%            | 83%                      | 89%                       | 84%                   | 79%                                  | 89%                    |
| Cisco Meraki Firewall         | 81%                             | 82%                    | 77%                 | 80%                 | 75%                                      | 87%                         | 75%            | 81%                      | 88%                       | 83%                   | 70%                                  | 90%                    |
| SonicWall Firewalls           | 78%                             | 78%                    | 80%                 | 80%                 | 76%                                      | 80%                         | 74%            | 76%                      | 79%                       | 78%                   | 74%                                  | 79%                    |
| Barracuda CloudGen Firewall   | 76%                             | 78%                    | 77%                 | 77%                 | 72%                                      | 80%                         | 74%            | 77%                      | 76%                       | 76%                   | 76%                                  | 76%                    |
| Cato Next Generation Firewall | 75%                             | 73%                    | 75%                 | 76%                 | 72%                                      | 69%                         | 83%            | 75%                      | 81%                       | 75%                   | 77%                                  | 75%                    |
| CATEGORY AVERAGE              | 79%                             | 79%                    | 79%                 | 80%                 | 76%                                      | 80%                         | 79%            | 78%                      | 83%                       | 79%                   | 75%                                  | 82%                    |

# Vendor Capability Satisfaction

## Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Next Generation Firewall - Midmarket category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

|                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Business Value Created                   | The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers. |
| Breadth of Features                      | Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.                                                                                                               |
| Quality of Features                      | Feature quality is just as important as quantity. Software needs to do what you’re purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.                                                                                                                                                                                                                     |
| Product Strategy and Rate of Improvement | Purchasing software can be a significant commitment, so it’s important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don’t stay on top of emerging needs and trends won’t enable you to meet your business goals. Use the data in this section to separate innovators from imposters.                                                                                                                                                     |
| Usability and Intuitiveness              | End user learning curves cost the organization money. Pay attention to your end users’ technical ability to determine how important UX is in your purchase.                                                                                                                                                                                                                                                                                                                                                           |

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

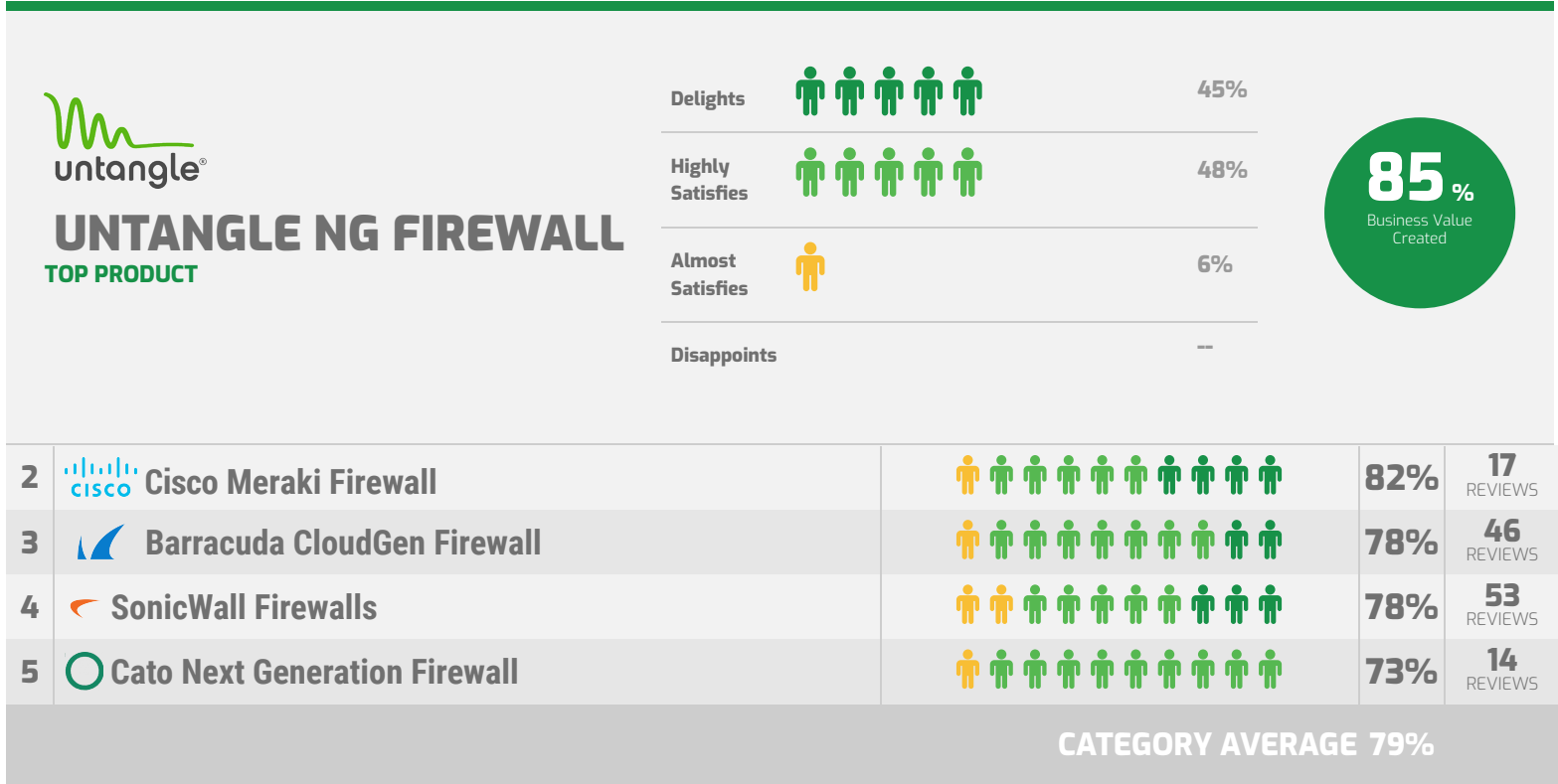
|                                      |                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vendor Support                       | The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.                                                                                  |
| Ease of Data Integration             | The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.                                                                                                             |
| Ease of IT Administration            | Administrative interfaces don’t get the same attention as those built for end users, but they shouldn’t be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.                                                            |
| Ease of Customization                | Out-of-the-box functionality often isn’t enough, especially for niche or industry-specific software, and the reason you’re buying rather than building is to save time and money in the first place. Don’t get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation. |
| Availability and Quality of Training | Effective and readily available training enables users to get the most out of the software you’ve chosen. Use this section to make sure your vendor’s training programs and materials measure up.                                                                                                                                                                                   |
| Ease of Implementation               | Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.                                                  |

# Vendor Capability Satisfaction

## Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

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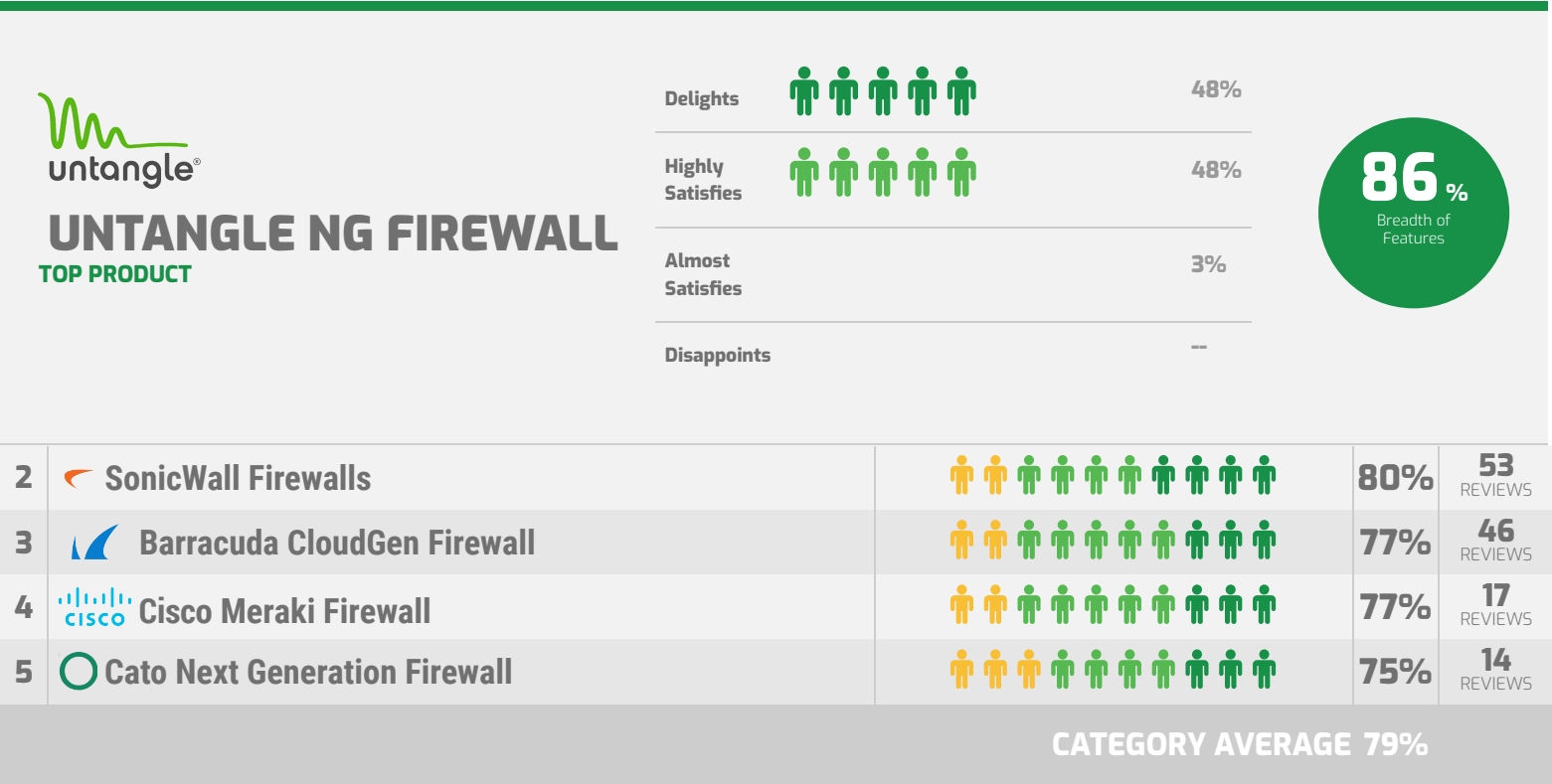


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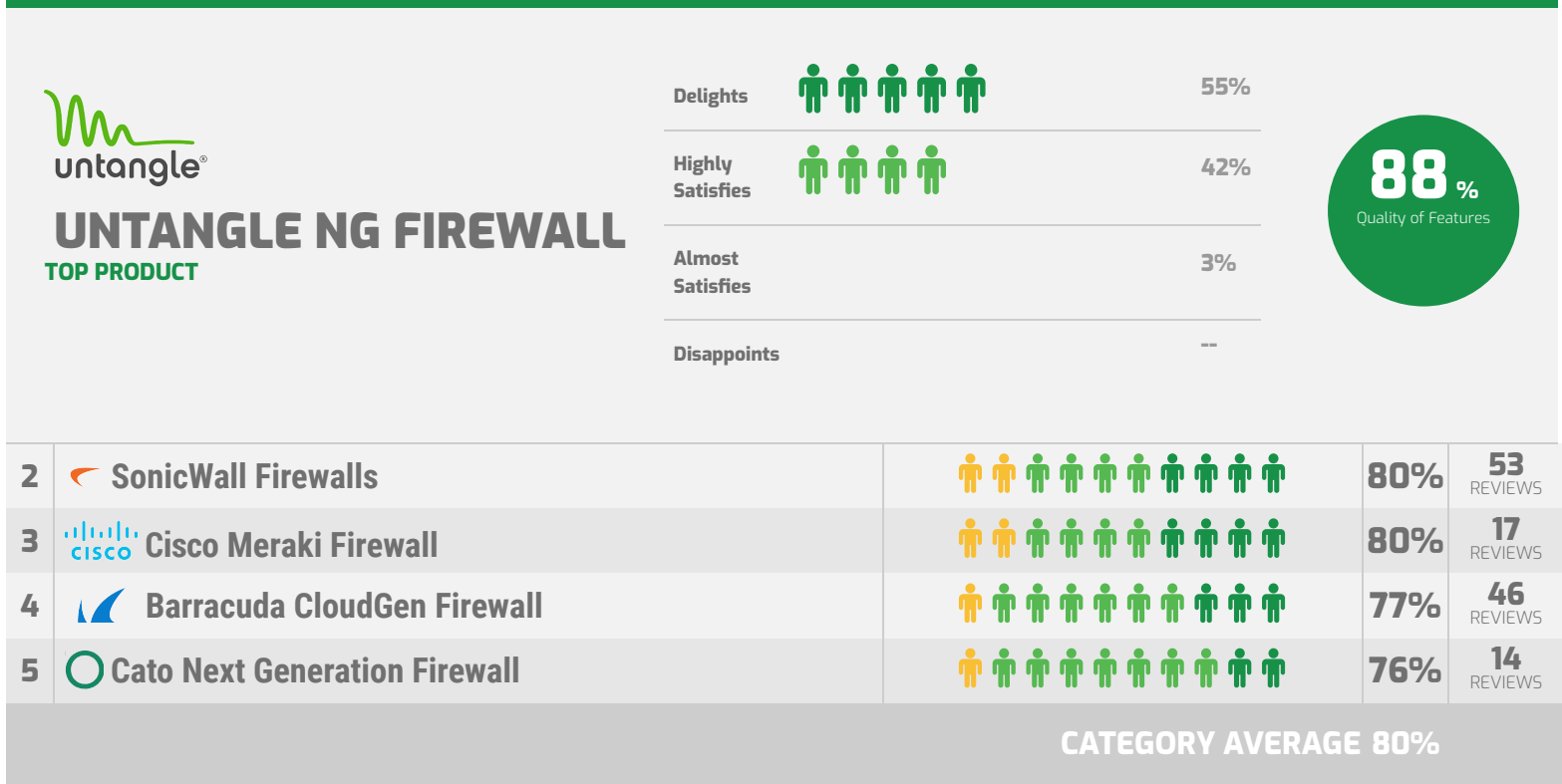


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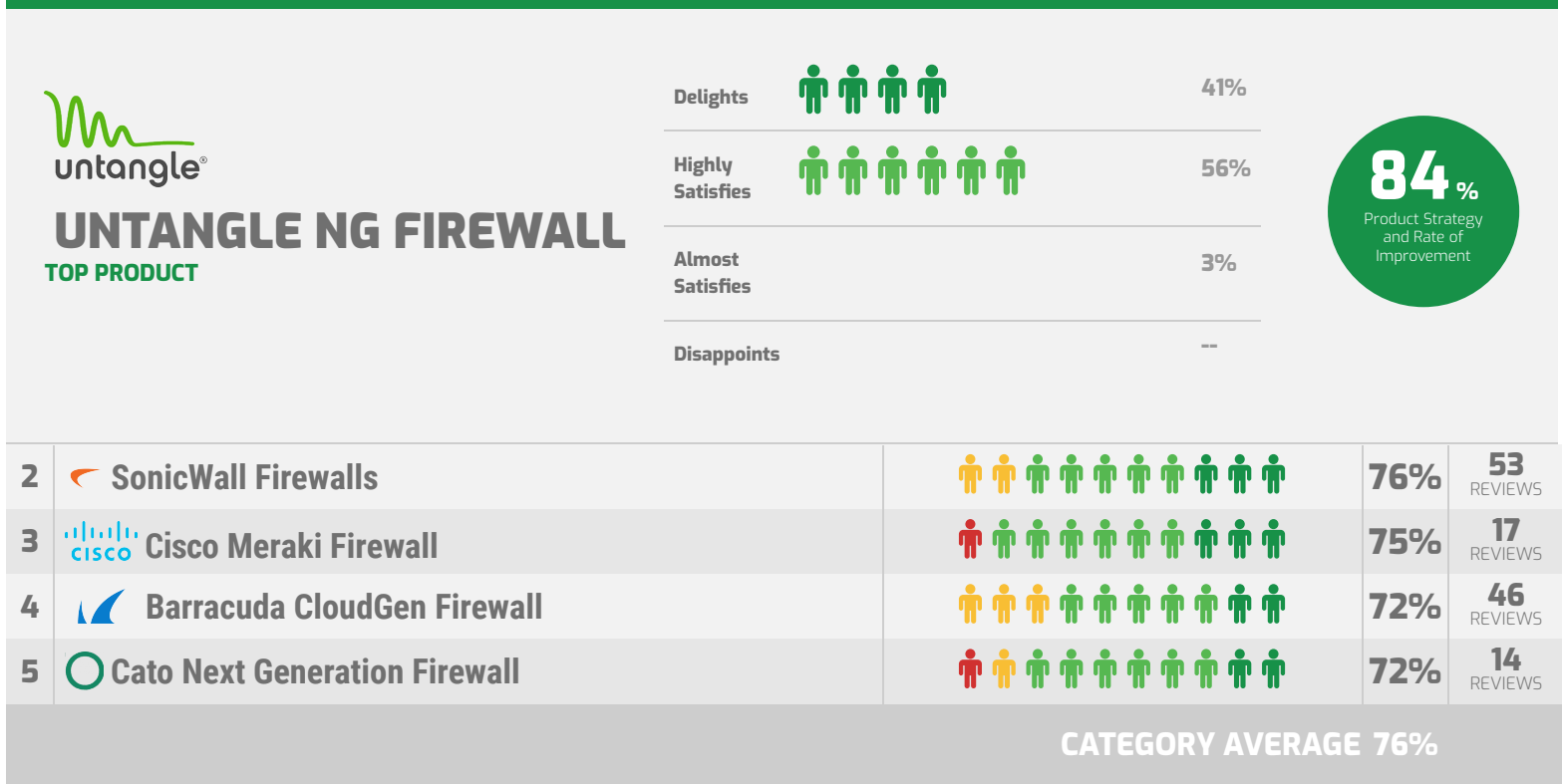


# Vendor Capability Satisfaction

## Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

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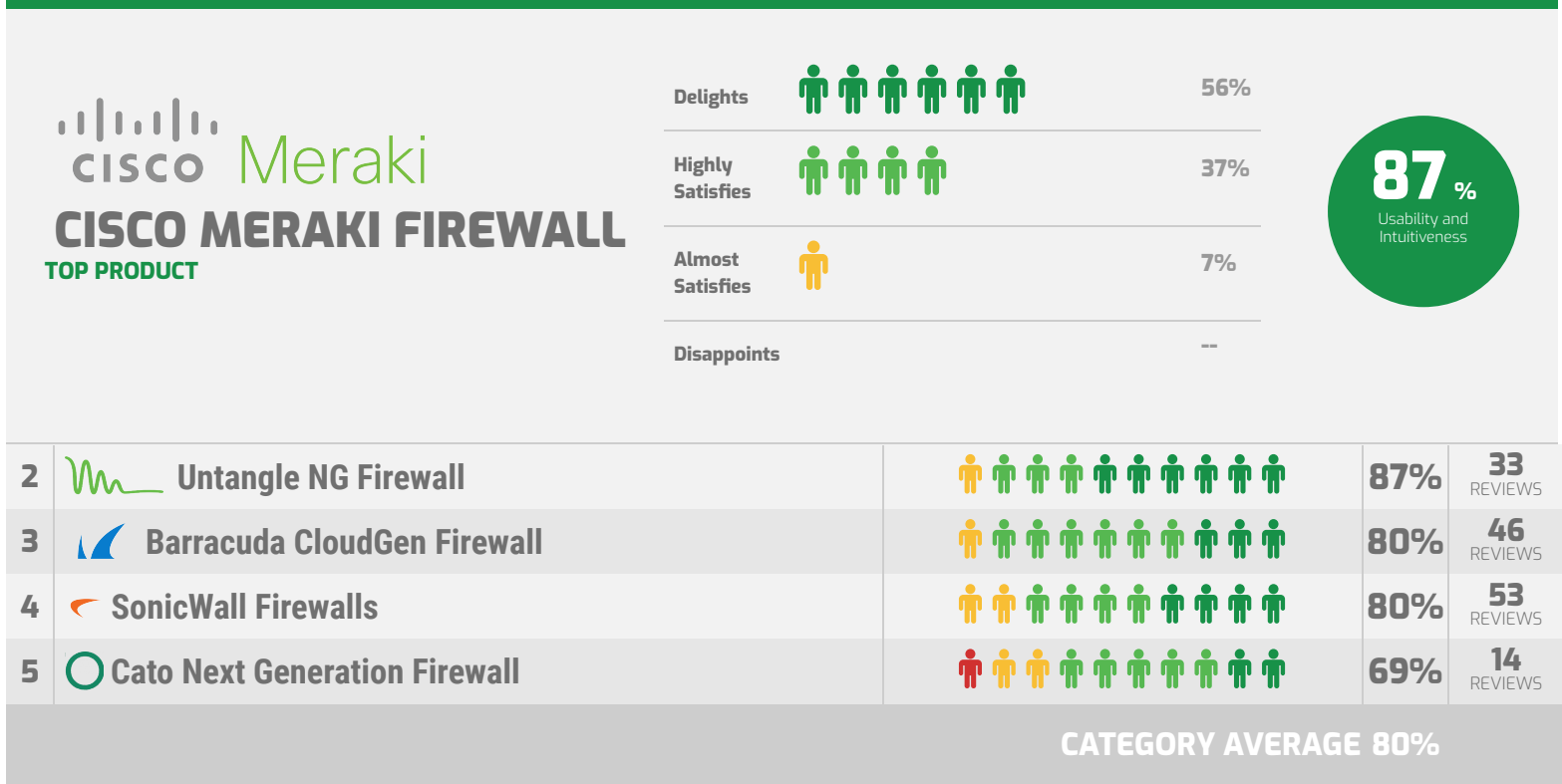


# Vendor Capability Satisfaction

## Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

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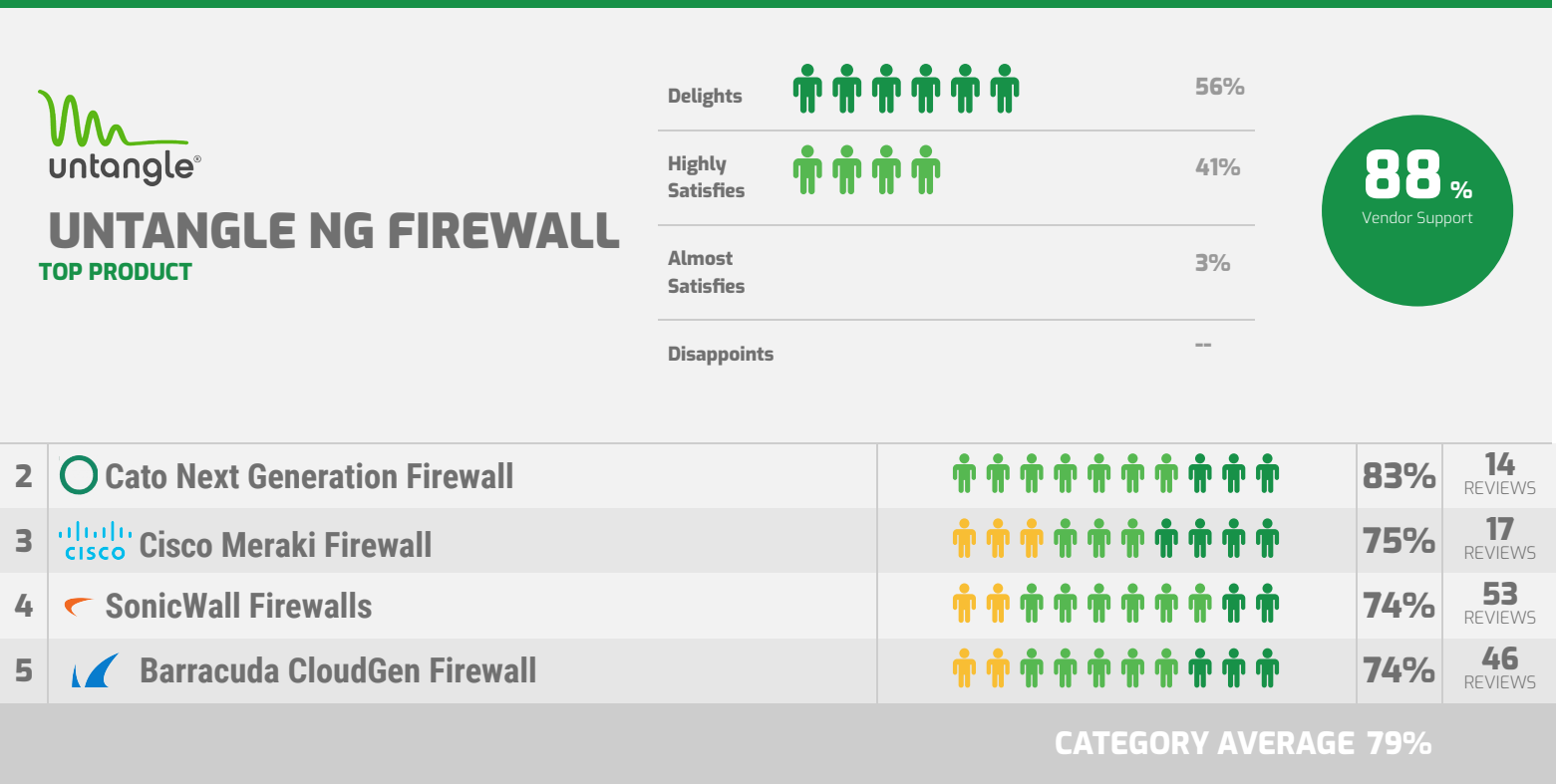


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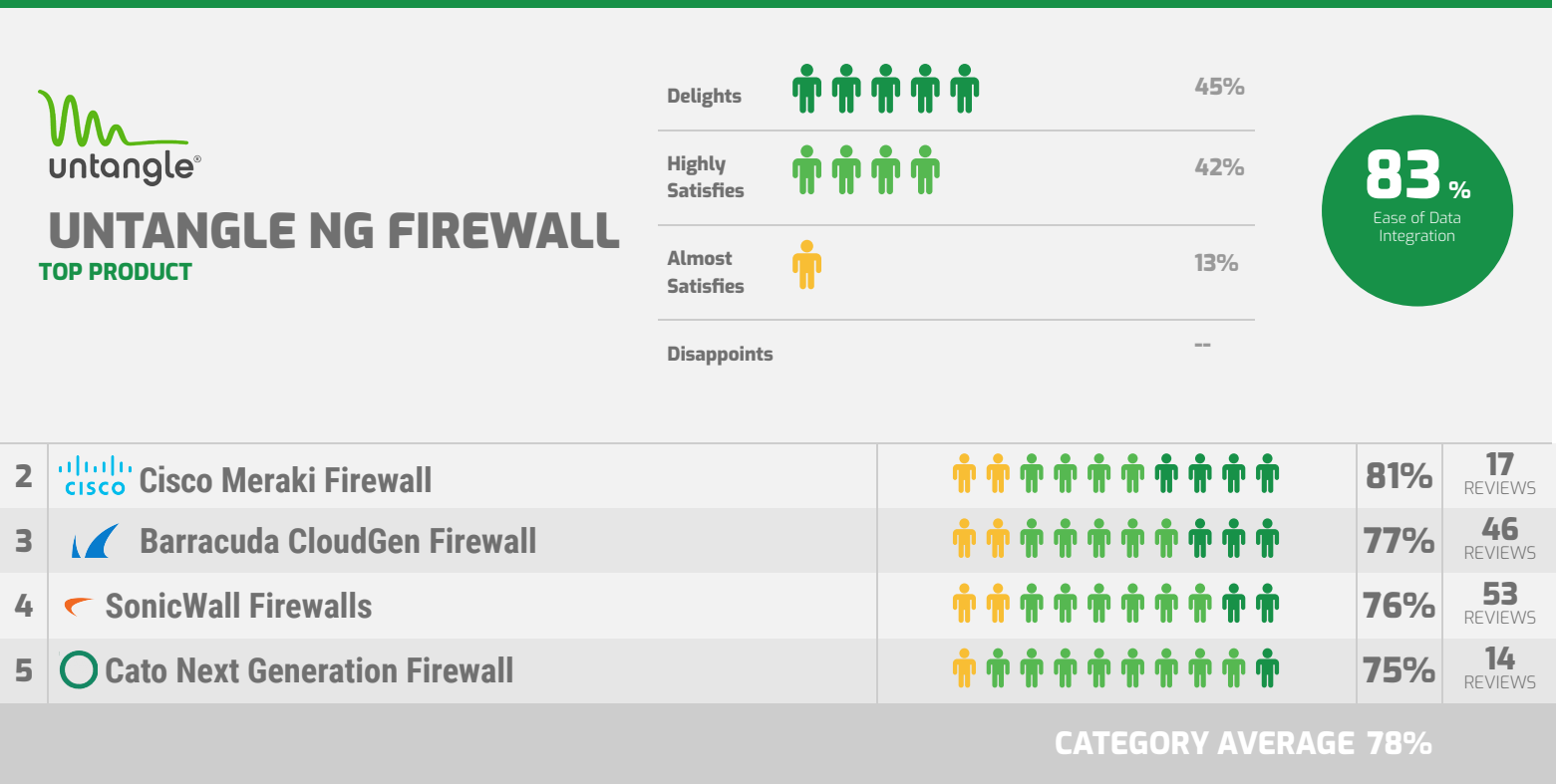


# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

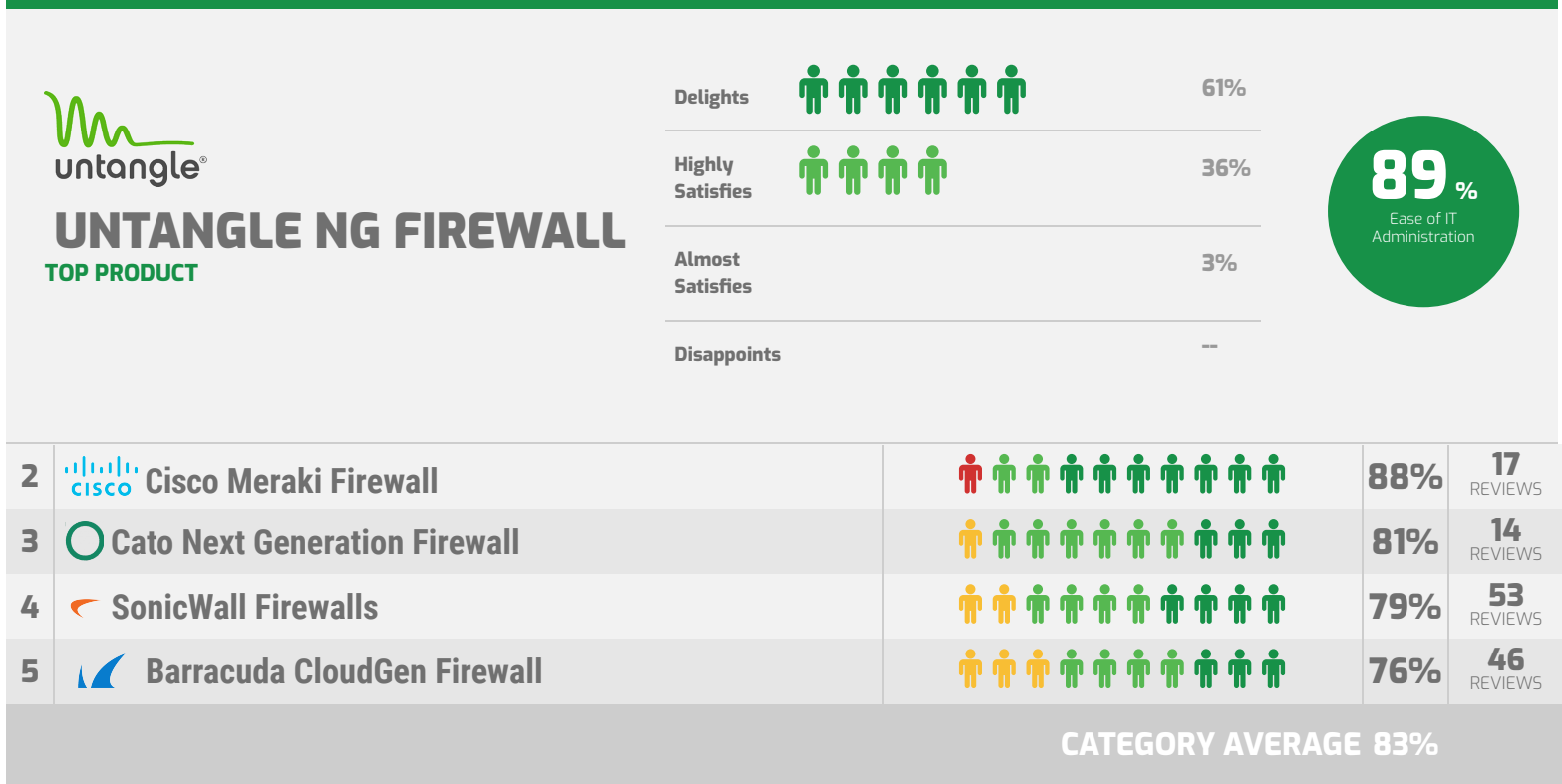


# Vendor Capability Satisfaction

## Ease of IT Administration

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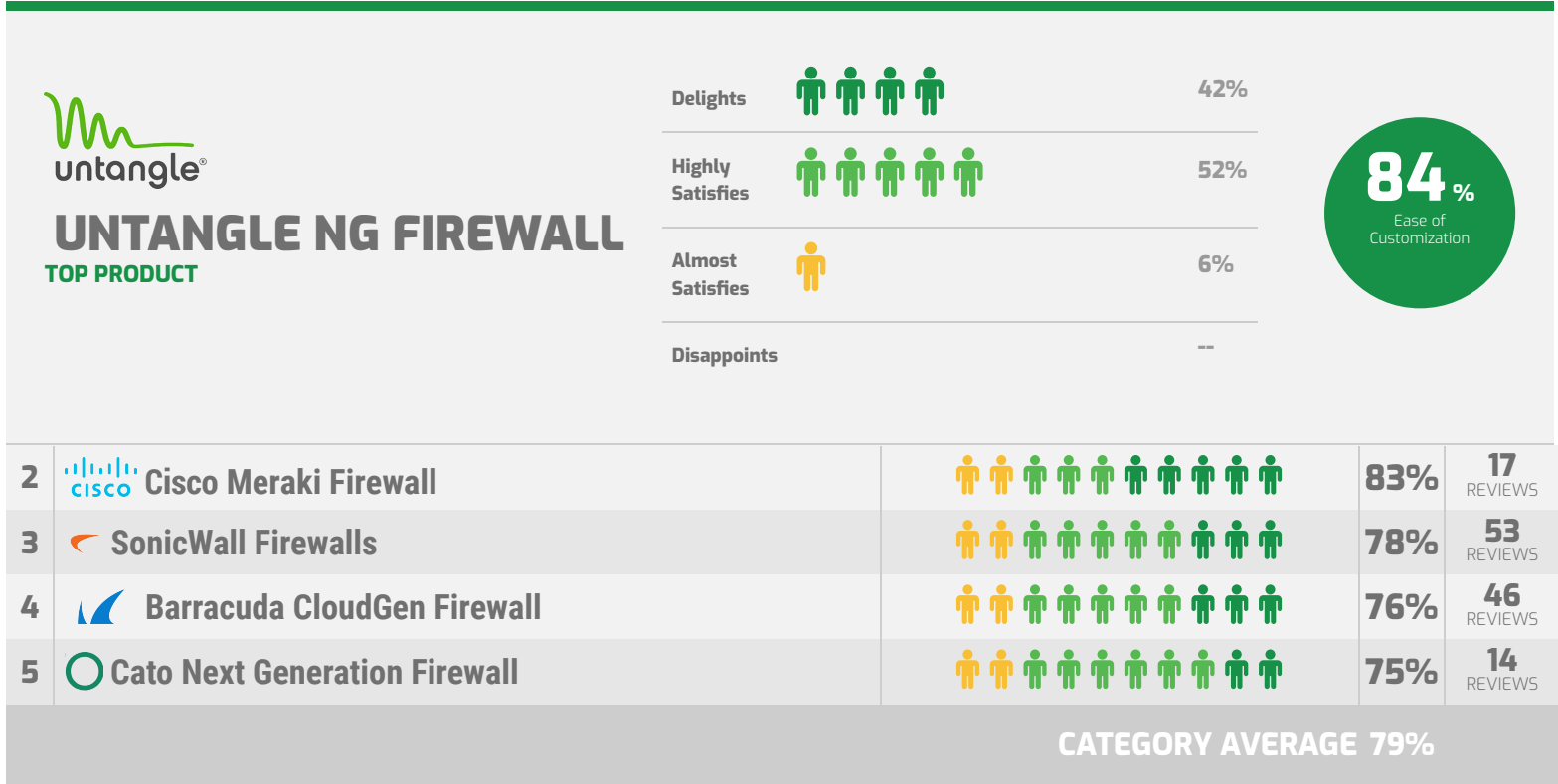


# Vendor Capability Satisfaction

## Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

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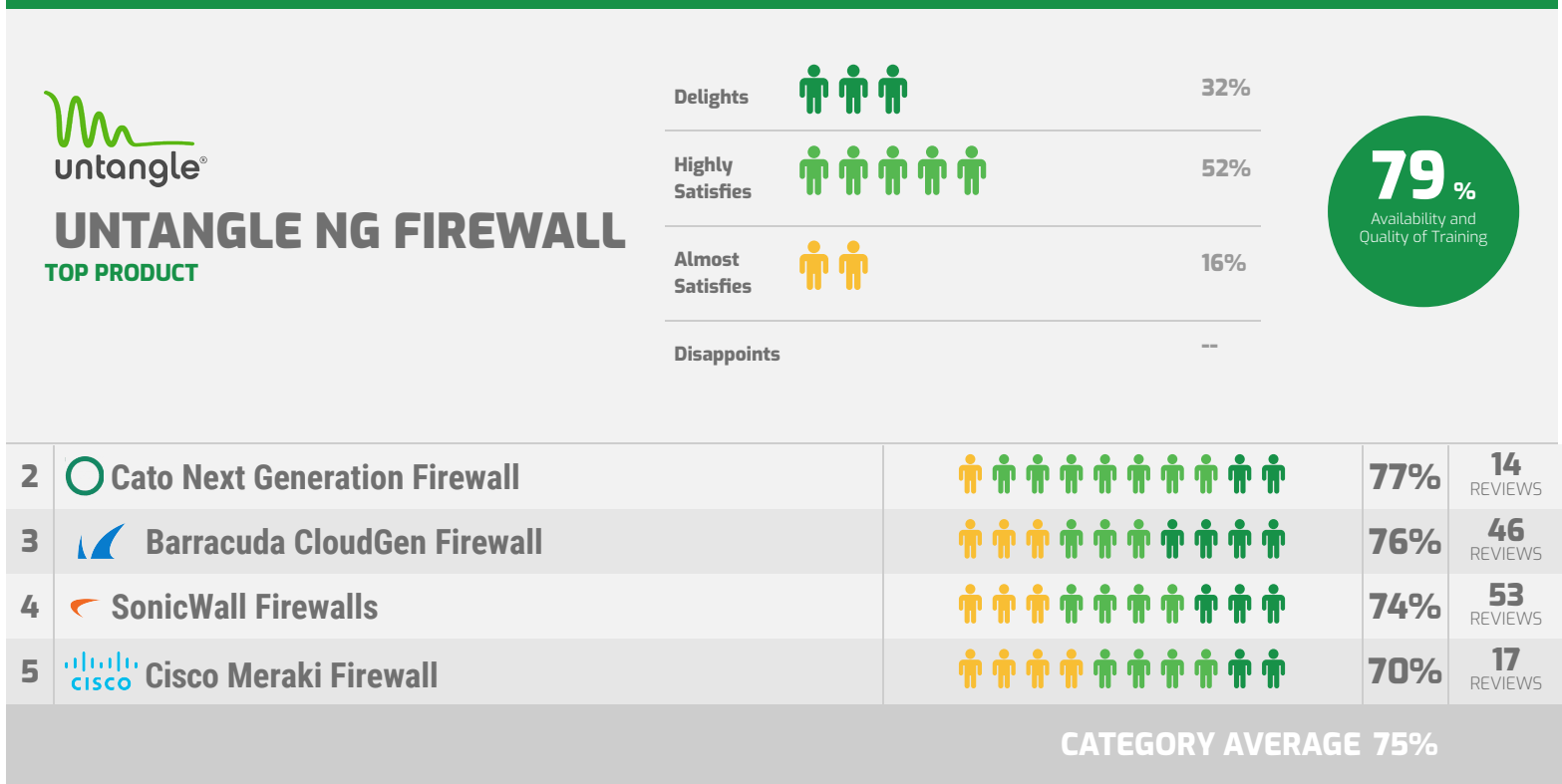


# Vendor Capability Satisfaction

## Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

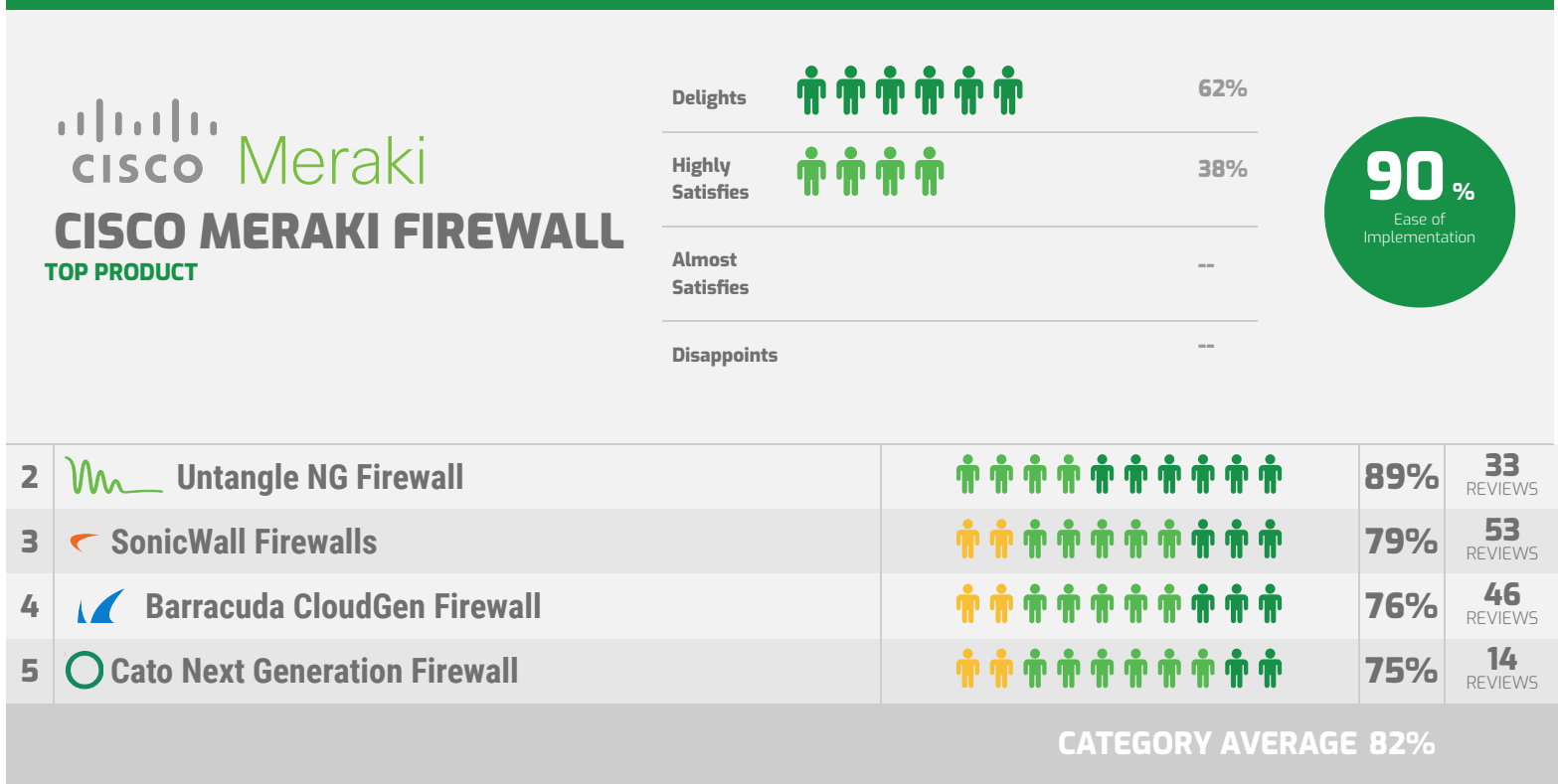


# Vendor Capability Satisfaction

## Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.



# Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

| VENDOR                        | OVERALL<br>FEATURE<br>SATISFACTION | ADVANCED<br>THREAT<br>PROTECTION | APPLICATION<br>CONTROL | ENCRYPTED<br>DATA CONTROL | IDENTITY BASED<br>CONTROL | OFF PREMISE<br>CLOUD<br>FIREWALLS | SANDBOXING | VIRTUAL<br>FIREWALL | VIRTUAL<br>PRIVATE<br>NETWORK | WEB CONTENT<br>FILTERING |  |
|-------------------------------|------------------------------------|----------------------------------|------------------------|---------------------------|---------------------------|-----------------------------------|------------|---------------------|-------------------------------|--------------------------|--|
| Untangle NG Firewall          | 87%                                | 87%                              | 91%                    | 82%                       | 82%                       | 82%                               | 81%        | 84%                 | 90%                           | 91%                      |  |
| Cisco Meraki Firewall         | 83%                                | 85%                              | 83%                    | 87%                       | 83%                       | 89%                               | 77%        | 73%                 | 83%                           | 86%                      |  |
| SonicWall Firewalls           | 79%                                | 80%                              | 79%                    | 81%                       | 78%                       | 76%                               | 77%        | 80%                 | 78%                           | 80%                      |  |
| Cato Next Generation Firewall | 77%                                | 78%                              | 75%                    | 81%                       | 79%                       | 81%                               | 80%        | 73%                 | 66%                           | 80%                      |  |
| Barracuda CloudGen Firewall   | 76%                                | 74%                              | 75%                    | 78%                       | 77%                       | 74%                               | 76%        | 82%                 | 73%                           | 79%                      |  |
| CATEGORY AVERAGE              | 80%                                | 80%                              | 80%                    | 80%                       | 79%                       | 77%                               | 77%        | 81%                 | 79%                           | 83%                      |  |

# Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

| VENDOR                        | OVERALL<br>FEATURE<br>SATISFACTION | DEEP PACKET<br>INSPECTION | DLP<br>FUNCTIONALITY | NETWORK<br>ACCESS<br>CONTROL |  |
|-------------------------------|------------------------------------|---------------------------|----------------------|------------------------------|--|
| Untangle NG Firewall          | 87%                                | 84%                       | 80%                  | 87%                          |  |
| Cisco Meraki Firewall         | 83%                                | --                        | 56%                  | 80%                          |  |
| SonicWall Firewalls           | 79%                                | 88%                       | 74%                  | 80%                          |  |
| Cato Next Generation Firewall | 77%                                | --                        | 79%                  | 85%                          |  |
| Barracuda CloudGen Firewall   | 76%                                | 81%                       | 76%                  | 80%                          |  |
| CATEGORY AVERAGE              | 80%                                | 84%                       | 75%                  | 82%                          |  |

# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Product Features

This table lists and describes all the features that are evaluated in the Next Generation Firewall - Midmarket category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

| Mandatory Features                                                                                                |                                                                                                                                                            |
|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Advanced Threat Protection                                                                                        | ATP refers to a category of security solutions that defend against sophisticated malware or hacking-based attacks targeting sensitive data.                |
| Application Control                                                                                               | The solution provides ICAP support, anti-circumvention support, and an auto-record function of all traffic session details.                                |
| Encrypted Data Control                                                                                            | Native decryption and re-encryption of SSL and SFTP traffic for thorough inspection.                                                                       |
| Identity Based Control                                                                                            | Mapping of specific security policies to defined user groups and individuals.                                                                              |
| Off Premise Cloud Firewalls                                                                                       |                                                                                                                                                            |
| Sandboxing                                                                                                        | Firewall features offered as a service at lower cost and scalable infrastructure                                                                           |
| Virtual Firewall                                                                                                  | Sandboxing is a software management strategy that isolates applications from critical system resources and other programs and tests its contents           |
| Virtual Private Network                                                                                           | A VF runs entirely within a virtual environment and provides packet filtering and monitoring provided by a physical firewalls                              |
| Web Content Filtering                                                                                             | Offers IPSEC (for site-to-site tunnels) and SSL VPN (for remote access) options.                                                                           |
| DLP Functionality                                                                                                 |                                                                                                                                                            |
| Network Access Control                                                                                            | Restrictive filtering of web surfing to limit exposure to harmful and inappropriate sites.                                                                 |
| The solution provides DLP functionality consisting of sensitive data detection with multiple enforcement actions. |                                                                                                                                                            |
| Endpoint integration to ensure each connecting device has appropriate security.                                   |                                                                                                                                                            |
| Standard Features                                                                                                 |                                                                                                                                                            |
| Deep Packet Inspection                                                                                            | The inspection of data transmitted over a network to log, reroute or block to scrutinize the content of data streams, encrypted or within a secure tunnel. |

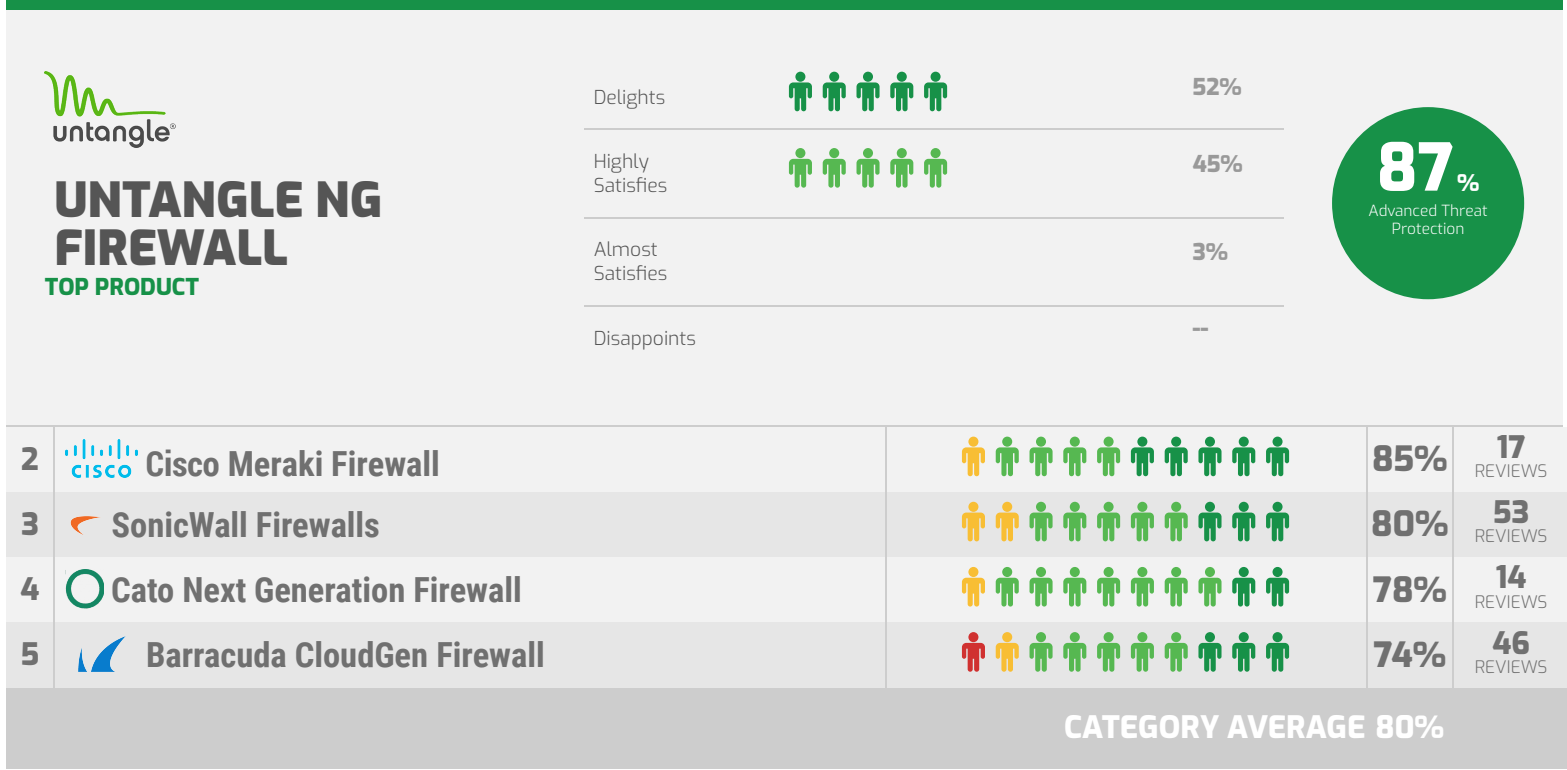
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Advanced Threat Protection

Mandatory Feature

ATP refers to a category of security solutions that defend against sophisticated malware or hacking-based attacks targeting sensitive data.



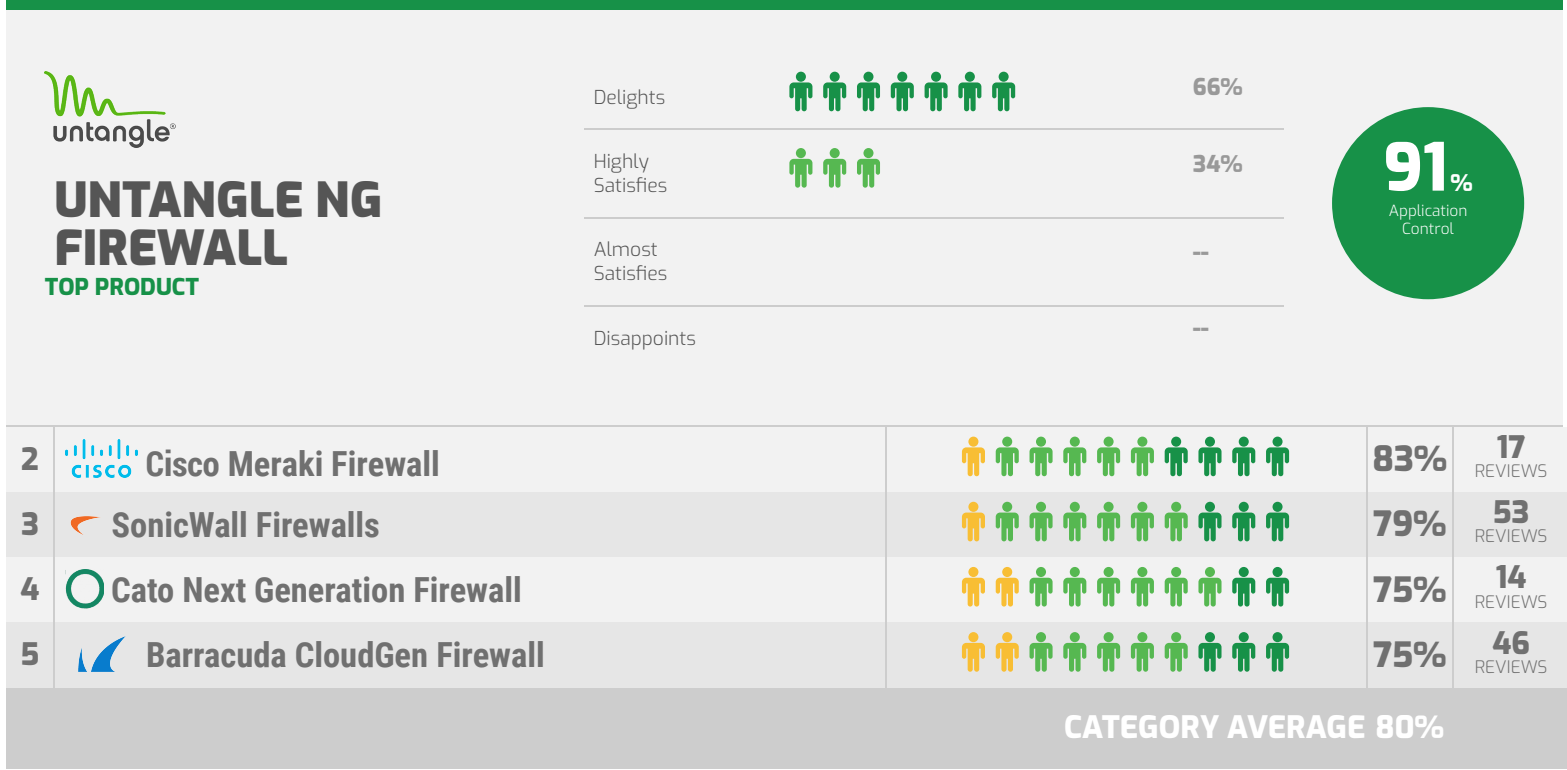
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Application Control

Mandatory Feature

The solution provides ICAP support, anti-circumvention support, and an auto-record function of all traffic session details.



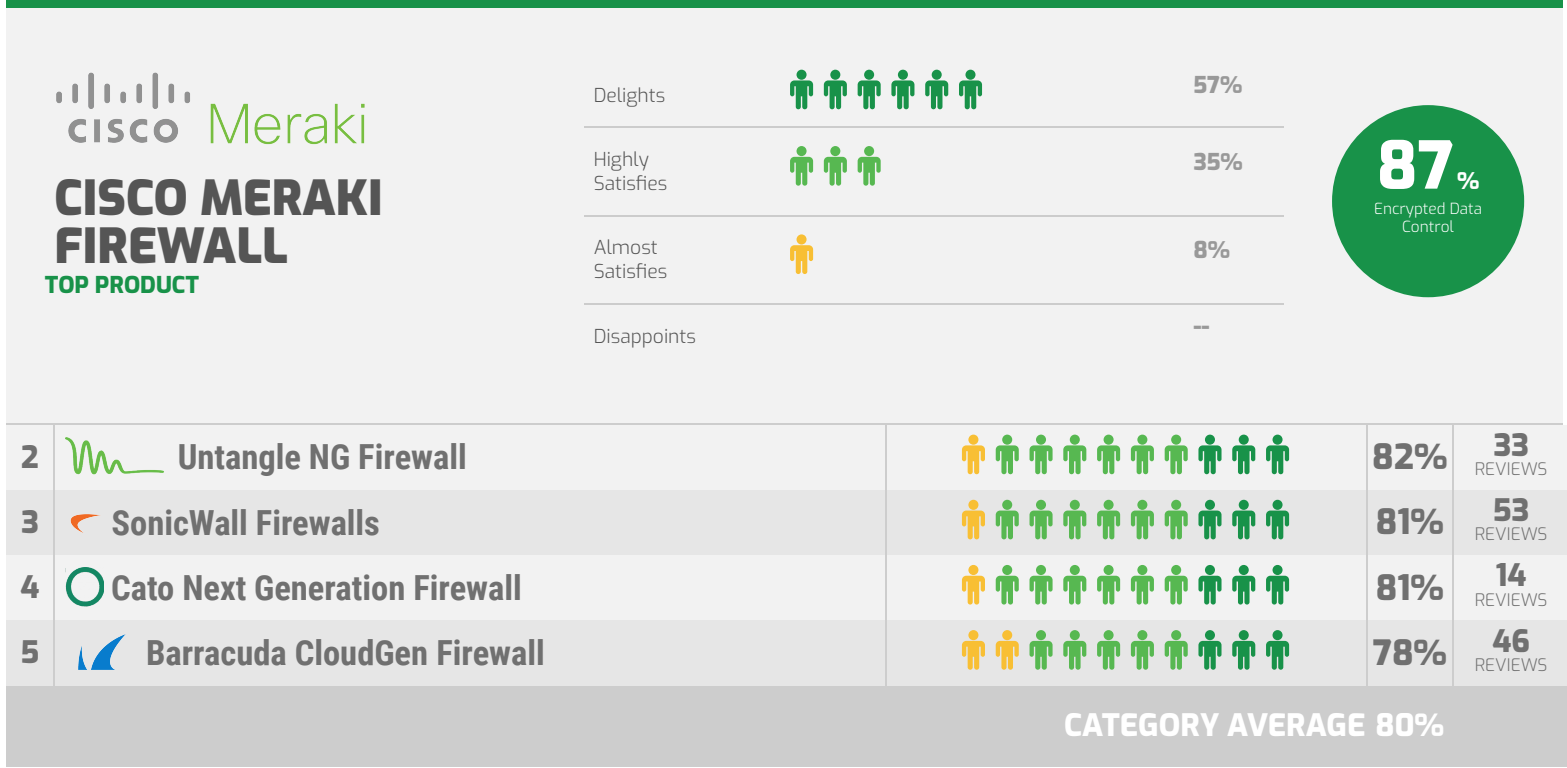
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Encrypted Data Control

Mandatory Feature

Native decryption and re-encryption of SSL and SFTP traffic for thorough inspection.



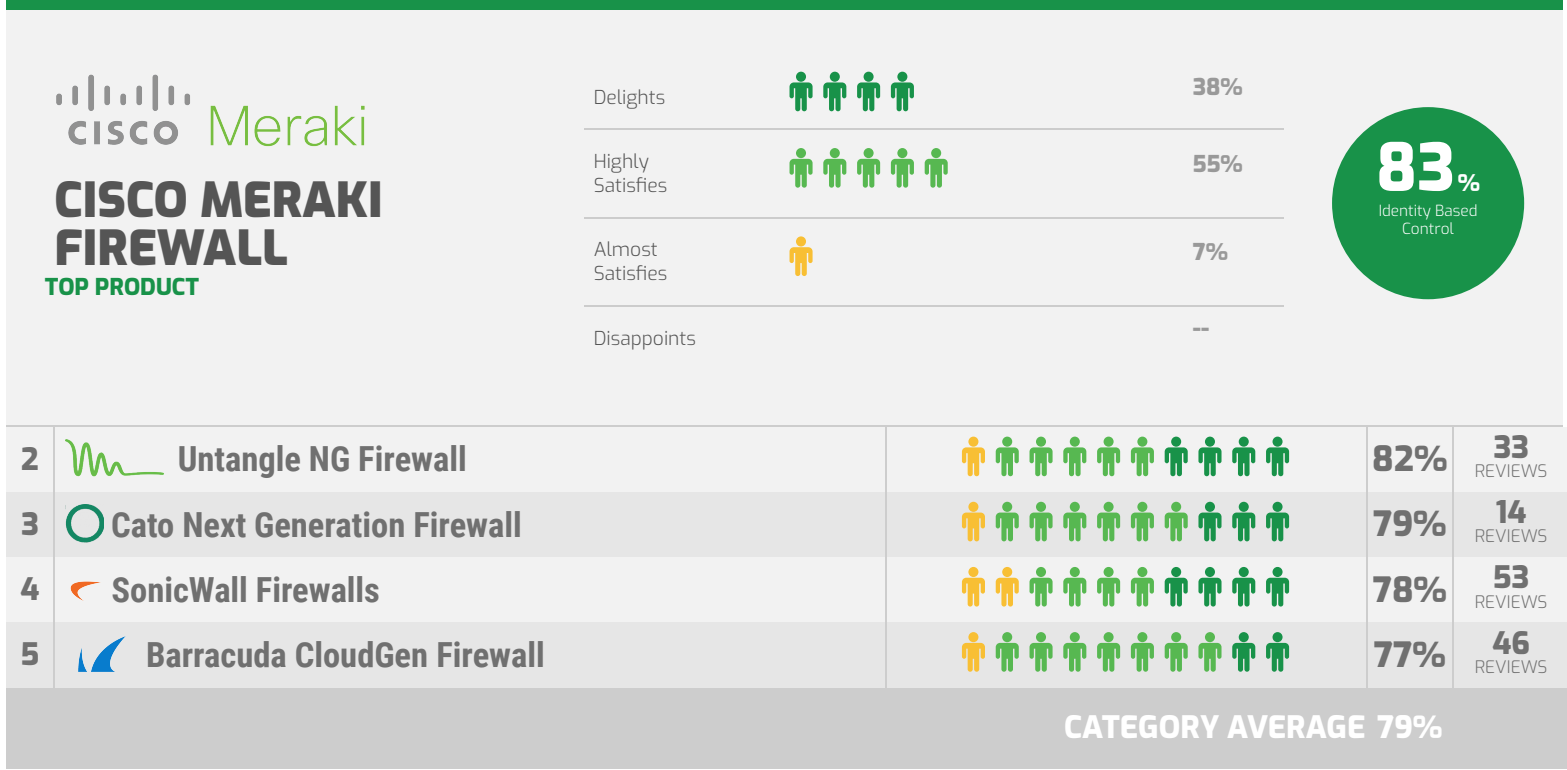
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Identity Based Control

Mandatory Feature

Mapping of specific security policies to defined user groups and individuals.



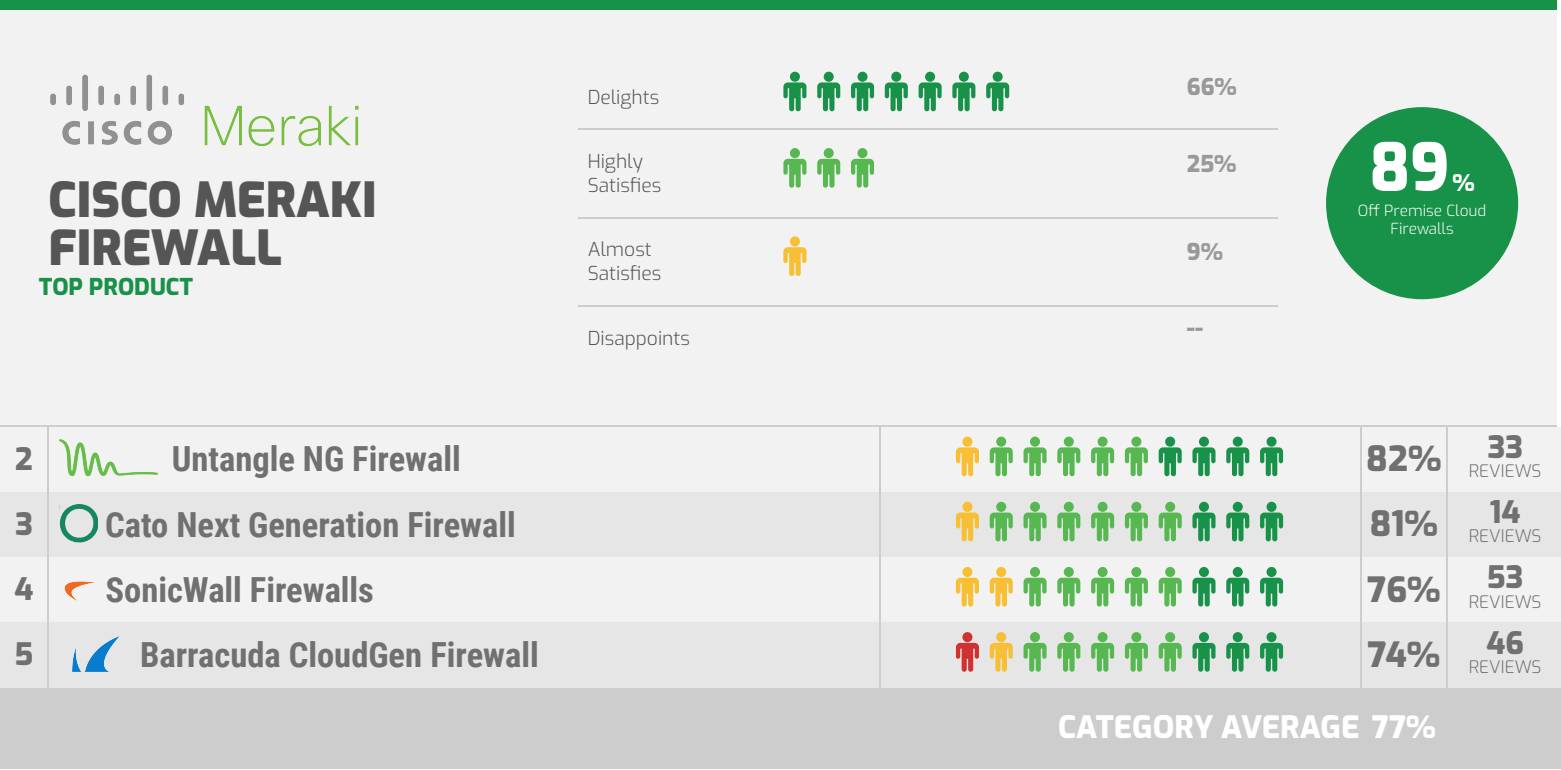
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Off Premise Cloud Firewalls

Mandatory Feature

Firewall features offered as a service at lower cost and scalable infrastructure



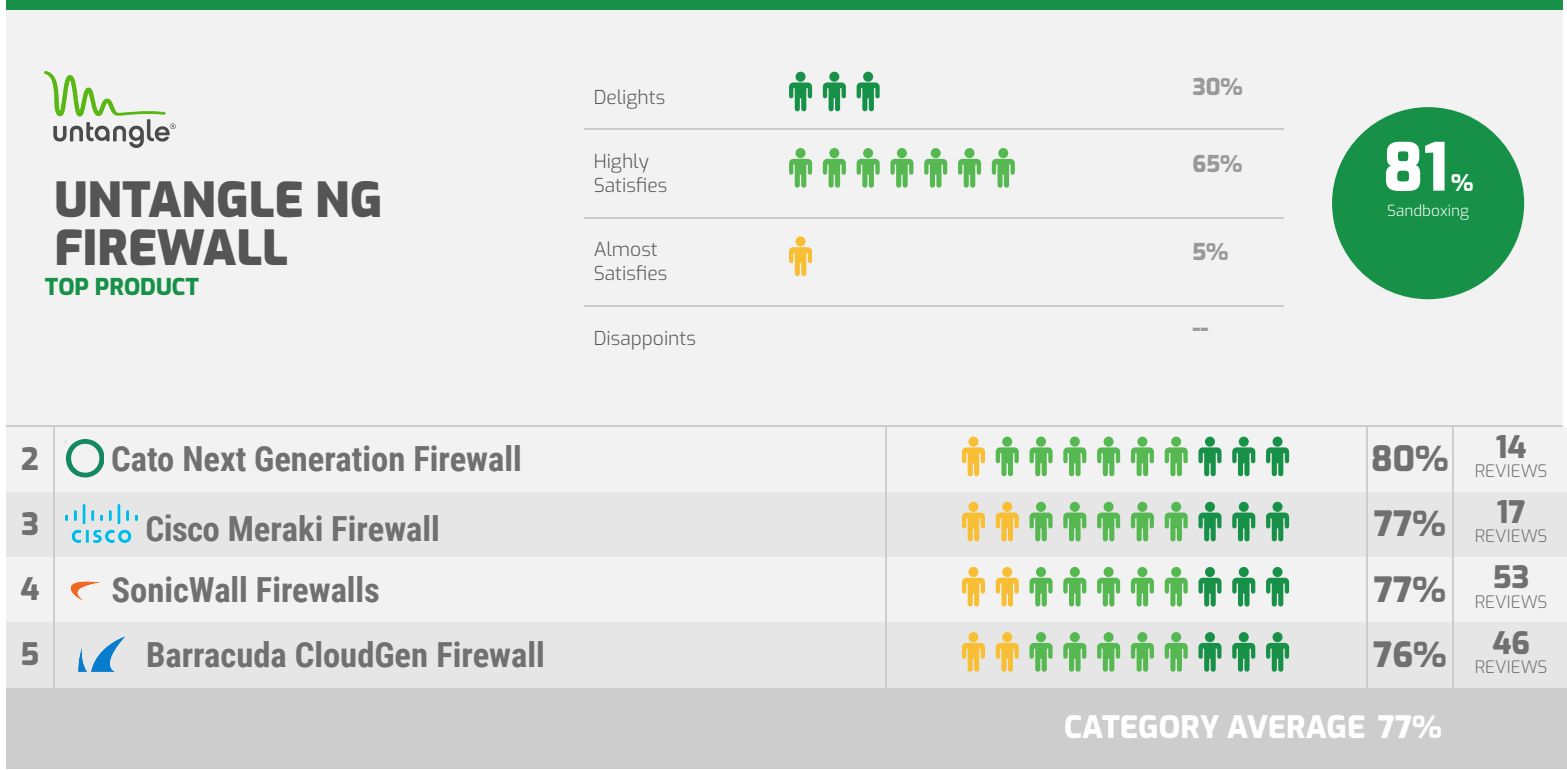
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Sandboxing

Mandatory Feature

Sandboxing is a software management strategy that isolates applications from critical system resources and other programs and tests its contents



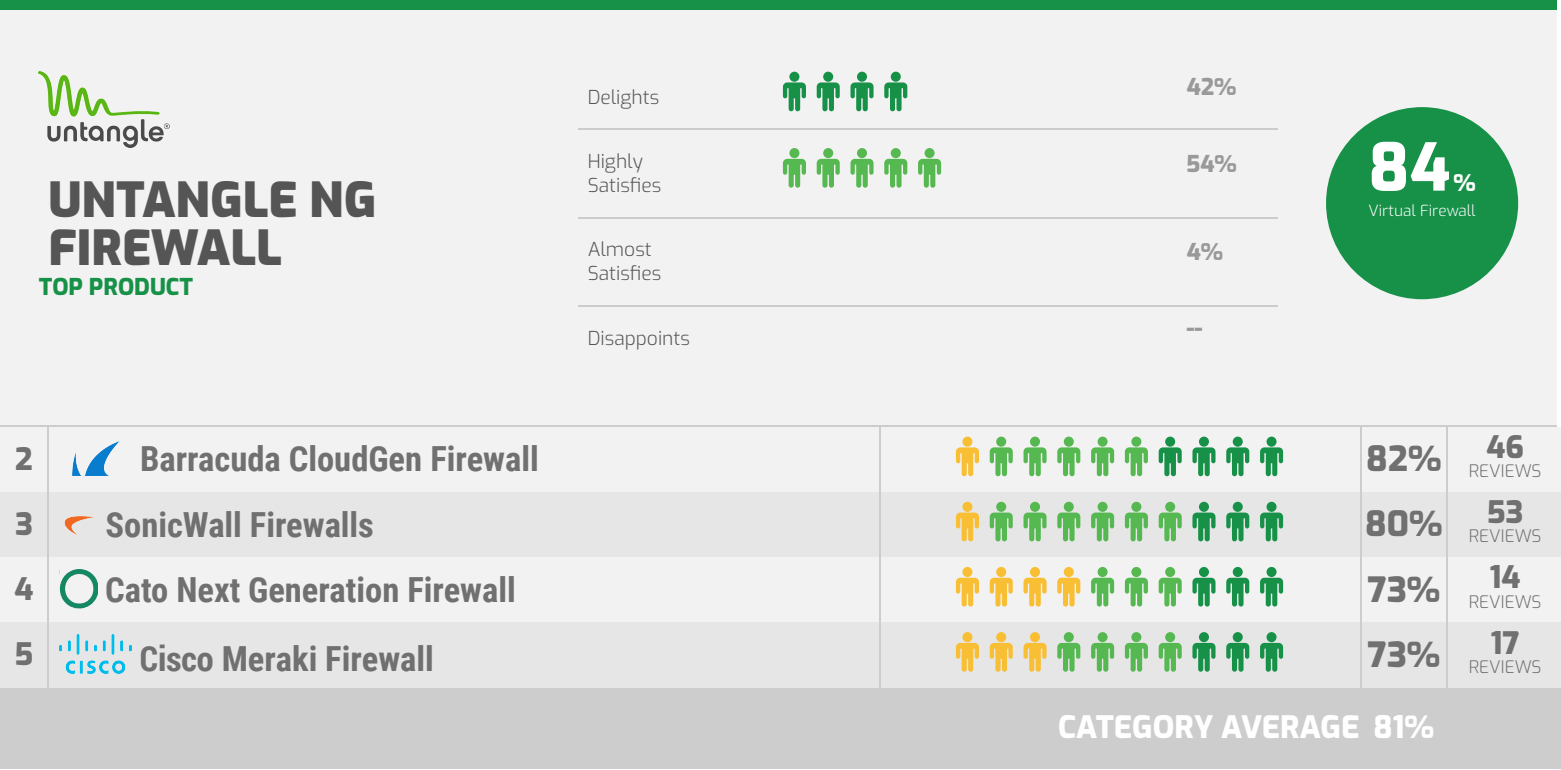
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Virtual Firewall

Mandatory Feature

A VF runs entirely within a virtual environment and provides packet filtering and monitoring provided by a physical firewalls



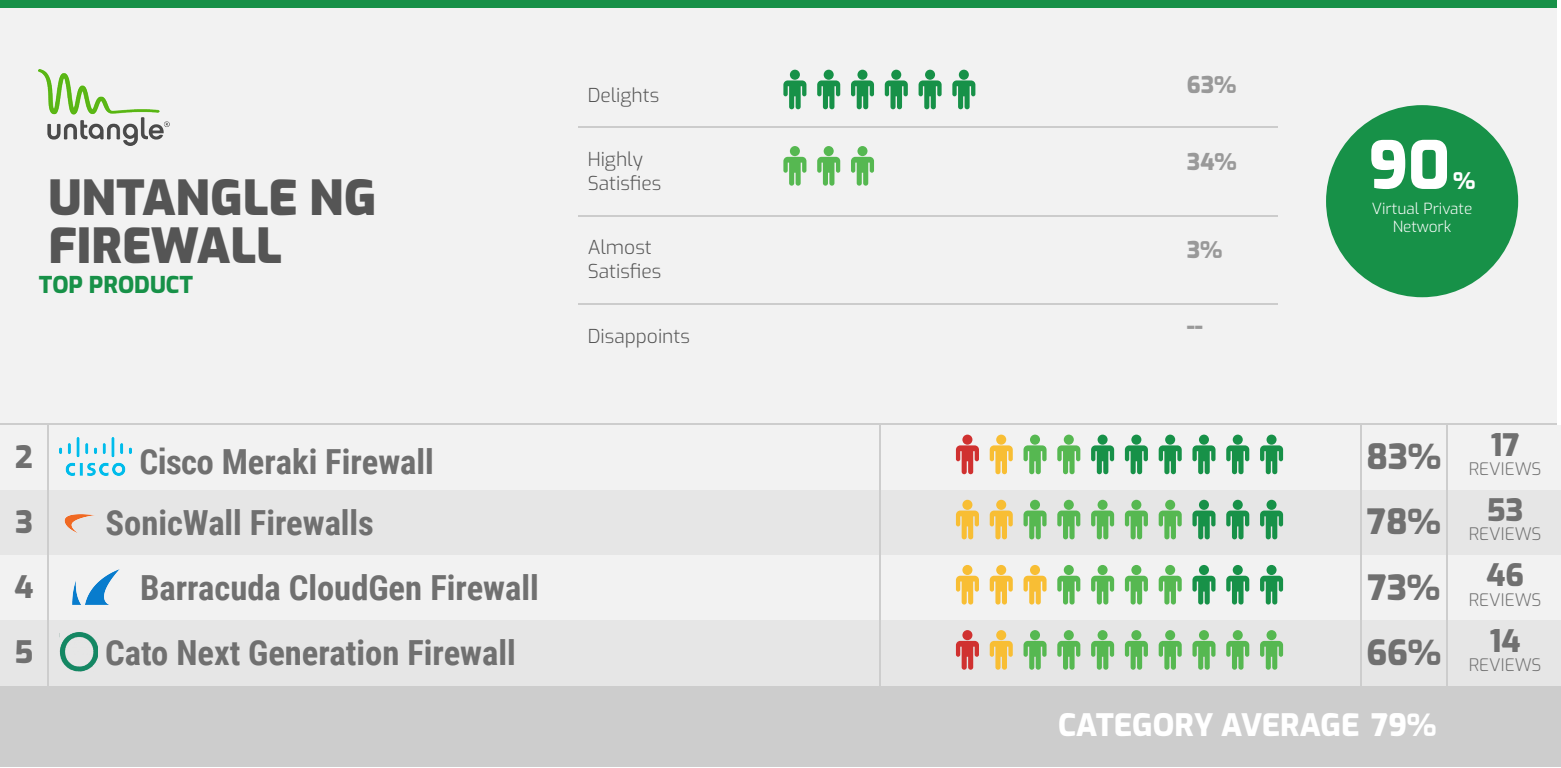
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Virtual Private Network

Mandatory Feature

Offers IPSEC (for site-to-site tunnels) and SSL VPN (for remote access) options.



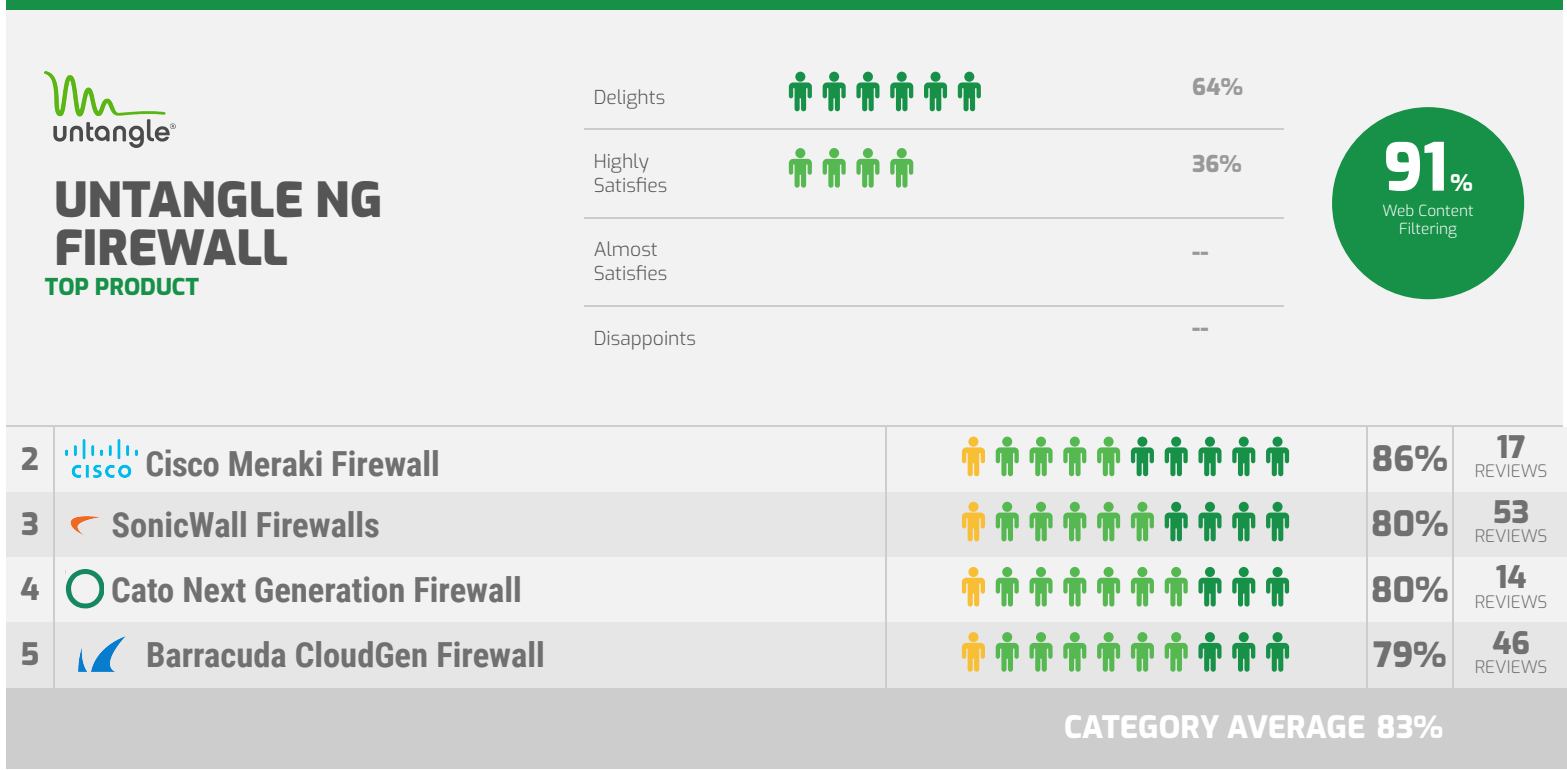
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## Web Content Filtering

Mandatory Feature

Restrictive filtering of web surfing to limit exposure to harmful and inappropriate sites.



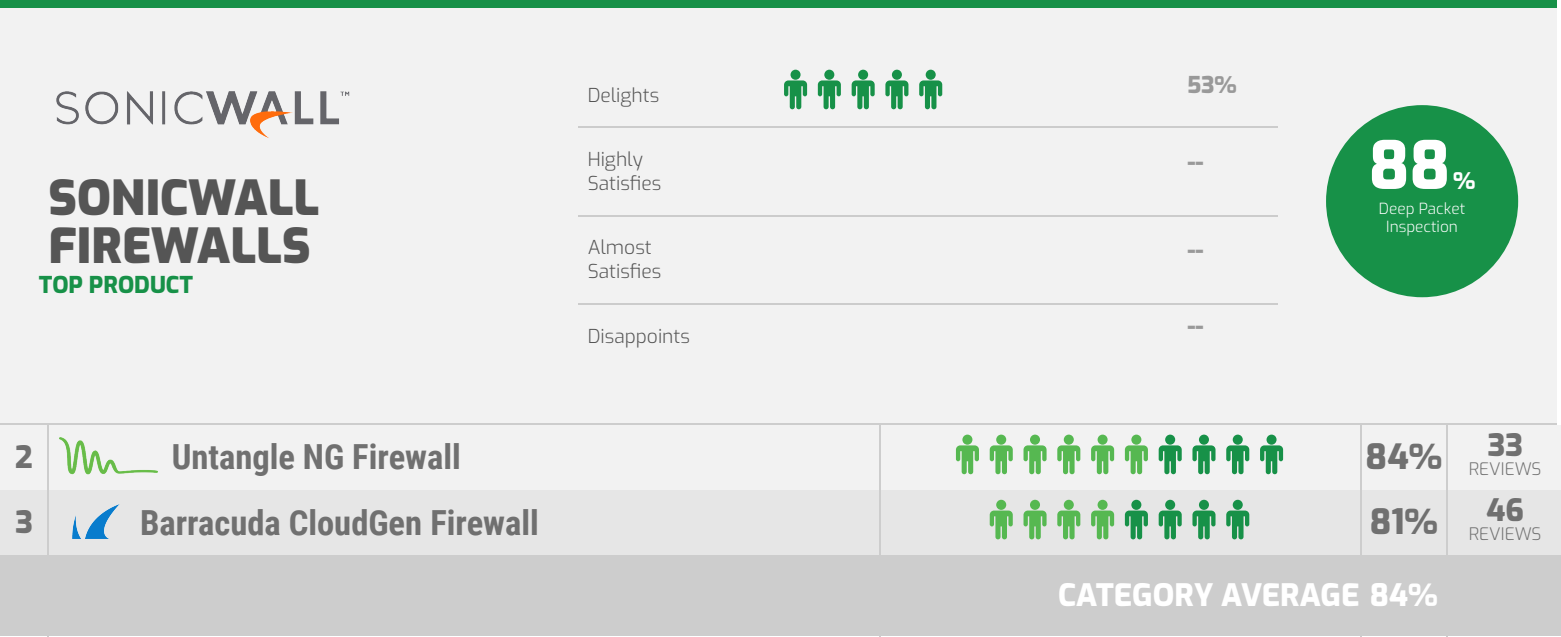
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Deep Packet Inspection

Standard Feature

The inspection of data transmitted over a network to log, reroute or block to scrutinize the content of data streams, encrypted or within a secure tunnel.



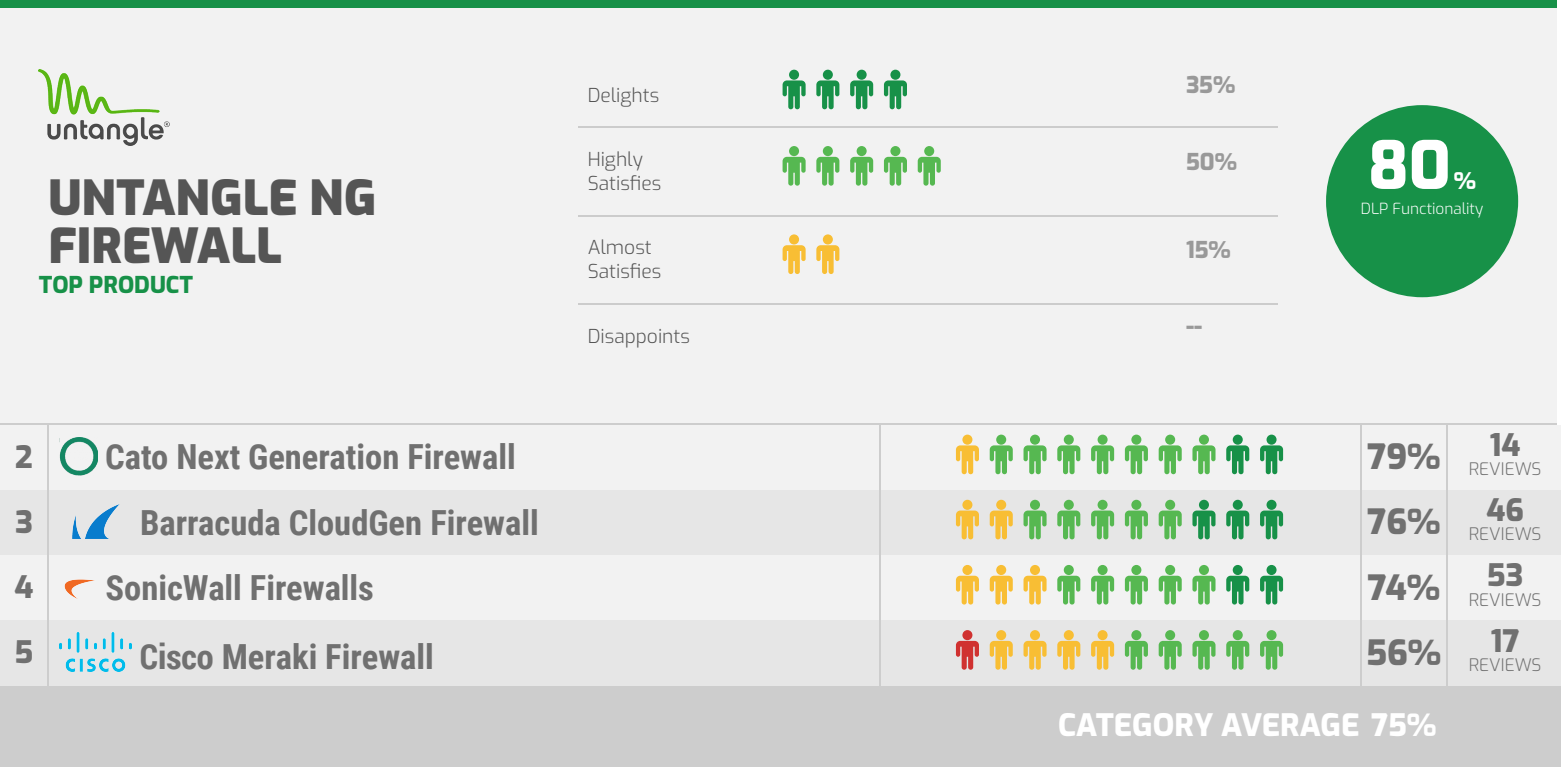
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## DLP Functionality

Standard Feature

The solution provides DLP functionality consisting of sensitive data detection with multiple enforcement actions.



# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Network Access Control

Standard Feature

Endpoint integration to ensure each connecting device has appropriate security.

